

CLOUD

BREATHE EASY

With its agility and cost savings, the benefits of Cloud solutions are hard for businesses to ignore. But there are very few vendors who focus on the cloud for mid-sized corporates.

This is where Indiciium's Business.Cloud solution meets the needs of medium sized businesses like yours with its tailored approach, not the one-size-fits-all solutions so often proposed by the bigger vendors. Our Business.Cloud platform allows us to build you a customised solution with servers, storage, licensing, connectivity, Internet services, backup and proactive management bundled together into a flexible, cost effective per month package.

Indiciium's Business.Cloud platform enables ultimate flexibility allowing clients to choose only the required elements to augment their current infrastructure.

The Indiciium Approach

Business.Cloud is our corporate grade Infrastructure-as-a-Service platform. It enables you to access your company's infrastructure anywhere, anytime. Business.Cloud allows you to securely and flexibly adjunct this infrastructure with your technology stack or to create your own value bundle from our key Cloud services:

- Infrastructure as a Service (Hybrid Cloud)
- Desktop as a Service
- Disaster Recovery as a Service
- Private Cloud

Built upon technologies provided by industry-leading vendors Indiciium can provide scalable architecture that can be rapidly deployed.

With our efficient onboarding services, Indiciium can help you to make the smooth transition to the Cloud and ensure that you are realizing the benefits from this paradigm.

Benefits

- Flexible – as each environment is built for purpose, we can deliver to your corporate governance standards and ensure a platform which can support most applications.
- Secure – as we build each environment in the Cloud independently of each other, you can be assured that there is stringent security between client environments whilst incorporating your internal policies and controls in line with your organization.
- Holistic Onboarding services, Managed Services, Internet and WAN Connectivity can be included as desired, allowing us to be ultimately accountable for the services we deliver end-to-end.
- We are vendor-independent, which means you get impartial advice and solutions that match your need with no surplus cost.
- Our comprehensive SLAs ensure you can be absolutely certain we will deliver uninterrupted service to your business.

INFRASTRUCTURE AS A SERVICE

How can you ensure your investment in technology infrastructure is able to keep pace with your fast-changing environment?

That's easy. Our Business.Cloud platform lets you change your infrastructure to match the demands of your business and the market - without the capital expenditure.

Our Infrastructure-as-a-Service platform can be a total solution for your business, or can be combined with your own infrastructure (Hybrid Cloud).

Benefits

- **Fully scalable infrastructure** – get what you need right now and expand quickly and easily when you require more.
- **Cost control** – pay as you go, and only for what you need, when you need it.
- **Assured service availability 99.9%** - our Business.Cloud platform is built on an N+1 redundancy frame work within our Tier 3 data centres.
- **Professional, responsive service** – we are known for our responsiveness and accountability so you can be sure you'll get the best service available in the industry.
- **Monitoring and management** – services can be easily tapped on to your Cloud solution if and when you need them.

DESKTOP AS A SERVICE

Imagine how your company's productivity could spike if your workforce had a virtual desktop. That is, if your workforce could access Microsoft Office, Outlook and all of your accounting, CRM, ERP or custom applications anytime, from anywhere in the world on any device.

Now imagine you get all of this with close to no capital investment.

Business.Cloud's Desktop-as-a-Service in our Business.Cloud environment offers you just that.

Benefits

- **Reduced Capital Expenditure** – including the server infrastructure and software licenses required to support this solution.
- **Increased agility and productivity** – access to your corporate information from any Internet connection on any device.
- **Security** - your information is stored, backed up and monitored via our Cloud dashboards from our Tier 3 (Global Switch and Equinix) data centres.
- **Pay-as-you-go** – Our custom solutions and packages mean you only pay for what you need and what you use, because our solutions are designed for mid-sized businesses and can be bundled specifically for your business.
- **Business Continuity and Disaster Recovery** – your critical information is always stored centrally and backed up daily for immediate restore if required.

DISASTER RECOVERY AS A SERVICE

Can you survive a disaster?

Whether you need to comply with APRA, or simply need to ensure your company's agility during a mis-hap, Indicium's DRaaS is a solution that prepares mid-sized businesses for any eventuality.

Indicium's Business.Cloud Disaster Recovery as a Service considers your own Recovery Point Objectives and Recovery Time Objectives to ensure you get a tailored solution that is both compliant and comprehensive. It focuses on comprehensive protection that gets your critical business IT functions up in the quickest possible time regardless of the source of the issue.

Options

1. Hybrid solutions where your infrastructure can be collocated beside the DR infrastructure.
2. Hot solutions (replication or clustering).
3. Warm solutions (no relicense of software required).

Our on-boarding services and annual testing plans are included in our service, and allow you to ensure objectives are being met.

Benefits

- Our investment in a Tier 3 data centre, infrastructure, communications technology and more ensure that you get a disaster-proof solution but only pay for what you need. This will significantly reduce your costs associated with running a second environment and eliminates the cost of relicensing software or acquiring hardware.
- Caters for localised infrastructure failures almost instantly.
- Vendor-agnostic solutions so you are not bound to a particular vendor, rather you get tailored and scalable solutions for your exact need.
- We can deliver this service very quickly.
- These solutions cost significantly less than running your own DR.

PLATFORM AS A SERVICE

This subscription-based service enables you to get virtualised servers and associated services for running your existing applications or developing and testing new ones.

Benefits

- Eliminate the cost and complexity of evaluating, buying, configuring and managing the hardware and software needed for enterprise applications.
- You focus on innovation and value while we look after the middleware and infrastructure.
- Build and deploy powerful applications easily to users wherever they are located.
- We supply all infrastructure required and Internet connectivity (including Tier 3 data centre hosting) and you simply tap-in to what you need, when you need it.
- Reduce your ongoing costs by using our state-of-the-art infrastructure rather than multiple hardware facilities that duplicate functions or are incompatible.

PRIVATE CLOUD

If your business is an advertising agency, architectural firm another kind of agency that runs files and CAD or Design applications, a private Cloud solution will work well for you.

Indicium delivers a managed, local version of the Cloud services on your own premises, enabling you to pay for only what they use whilst getting a scalable environment and access to all the Business.Cloud technology services.

So we use the same software and services to deliver this solution and provide ongoing management as needed.

ON-BOARDING SERVICES

When you transition to the Cloud, there are considerations that need to be made and risks that need to be mitigated.

Aside from migration services, we look at your technology and process dependencies to make sure your business will not be disrupted. Indicium has a strong methodology around the principles of change management especially transitioning to the Cloud that can mean the difference between success and failure. Indicium can Project Manage your transition, providing consulting and engineering services to transition you smoothly into the Cloud.

HOSTED WEB & EMAIL CONTENT MANAGEMENT SOLUTIONS

With as much as 75% of corporate records and contracts now sent and stored in email systems*, email is fast becoming your most critical asset. Managing it has never been so challenging.

If you don't have an archiving solution, it's a fair guess to assume you're spending a chunk of time managing large email volumes and performing search and retrieval tasks for compliance, legal and internal clients.

The thing is, you don't need to.

Symantec Enterprise Vault.Cloud is a hosted solution that ticks every box from an IT, HR and legal standpoint. It provides off-site, tamper-proof, single-instance storage of all incoming, outgoing and employee-to-employee emails, including attachments.

This solution liberates you from never-ending storage capacity headaches. It enables you to set-up and implement a clear, flexible retention policy that perfectly fits your organisation's needs.

And you get a rapid search and retrieval facility that's so simple to operate, anyone from accounts receivable to the warehouse could do it.

Indicium offers a free initial consultation and a complete installation service at extremely competitive rates.

ABOUT INDICIUM

Here at Indicium we provide our clients with a seamless end-to-end technology service. We work tirelessly to bridge the gap between the worlds of business and technology: developing, delivering and maintaining the best IT solutions to meet our clients' needs.

We specialise in mid-market corporate businesses, who come to us for our independent approach and tailor-made solutions, rather than an off-the-shelf, one-size-fits-all solution which has often been designed for a larger company.

We approach our client's challenges in the following way:

1. **Advise:** advice and planning to help our clients come up with an IT strategy which delivers on all their strategic requirements.
2. **Design:** translating strategic plans into technical specs which work seamlessly.
3. **Deploy:** sourcing and procuring the best materials and equipment for the job at the best price; building, testing, and implementing with our team of project managers and certified engineers.
4. **Manage:** outsourced management and proactive support of our clients' systems, to ensure everything runs like clockwork, 24/7.

We now also offer cloud-based managed technology services, meaning that our clients benefit from infrastructure and data centre services, all under one roof.

We have over 40 partners across Australia and New Zealand, all of whom share our commitment to delivering the best ICT solutions. We're proud to be 100% vendor-independent, which means our clients get honest, impartial advice, and solutions that fit their needs, rather than our targets.

MORE INFORMATION

For more information on how we can assist and show you how our Cloud Services could help your business today, telephone us on:

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